



Keep ahead of the competition with Train to Gain

TEAM Wearside is able to assist employers by providing funding through the Train to Gain service to help your employees gain their first, full national qualification to update their skills to industry standards.

TEAM Wearside are able to offer NVQ Level 2 training throughout the North East in the following occupational areas:

- Retail • Customer Service
- Hospitality and Catering

Many employers are already taking advantage of Train to Gain and are reaping the benefits of highly skilled staff including Yorkshire Linen:

“If we want to remain competitive in the face of competition from the big chain stores then we have to do it through exceptional customer service and product knowledge.

That is what this training is all about.”

Deborah Mann, Area Manager

To find out more about this free training opportunity, give **TEAM Wearside** a ring today on

0191 514 2799

Equal Opportunities Always



Get the maximum benefit of Train to Gain

Train to Gain is an exciting, new training initiative run by the Learning and Skills Council, the organisation responsible for delivering the Government's Skills Strategy for England. TEAM Wearside is an established Training Provider delivering the training across the North East.

Research has shown that the benefits of effective training include increased productivity and improved customer service skills which lead to increased sales and customer loyalty.

Eligible employees aged 19+ will work towards NVQ Level 2 Retail, Customer Service, Hospitality or Catering and will also have the opportunity to brush up on Maths and English skills if needed.
All training will be completed in the workplace.

For more information about the programme give **TEAM Wearside** a ring today on

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TEAM Wearside

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